

alison coates

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dedicated, driven and motivated • responsible, accountable • quick learner, takes criticism
polite, friendly, works well solo and/or in a team • creative, attentive to detail

education experience

(current studies) London College of Fashion

Postgraduate Certificate in Fashion Buying and Merchandising

current modules:

Marketing & Supply Chain Management
Buying & Merchandising

University of Malta

Bachelor of Arts (Hons)

Major: Geography • **Minor:** History of Art

University of Cambridge

CELTA Pass 'A'

London College of Fashion (Short Courses)

Footwear Design

Producing Your Own Fashion Label

Starting Your Own Footwear/Accessories Label

Buying and Merchandising

Edinburgh Business School (Heriot-Watt University)

Organisational Behaviour • Marketing

languages

English - fluent

Maltese - fluent

Italian - conversational

French - basic

skills

Adobe Illustrator • InDesign • PhotoShop

Microsoft Excel • Outlook • PowerPoint • Word

Freelance: 2007-2009

Graphic & Web Design

Corinthia Hotels • Helping Hands Foundation

Lisa Falzon illustration • Sedqa • Malta Rotary Club

Urban Jungle/Nike: 2009-2011

Retail Sales Assistant

customer service • POS • visual merchandising

buying input • dispute resolution • styling advice

NSTS: 2012-2013

Teacher of English as a Foreign Language

public speaking • presentation skills • planning

documentation • tutoring • ages 7-70+

Trendzine: 2014

Trend Analyst

creativity • trend recognition • working to deadlines

analysis • menswear • womenswear • accessories • street

Freelance: 2012-Present

Stylist and Costume Designer

Geox • McDonald's • SpyFilms • Milan Fashion Week

NoSnow/No Alps • MaltaFilm • Ursus Cooler • Estathé

TheLotto: 2014-2016

Customer Service, Sales and Operational

customer care • product knowledge • teamwork

multiple languages • demanding schedule

Paddy Power Belfair: 2016-Present

Customer Service

customer care • dispute resolution • social media

responsibility • multi-tasking • teamwork